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TS 7/9/09

Sheet 1 of 2

U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use several sheets if necessary) (PTO-1449)	ATTY. DOCKET NO.		SERIAL NO.
	D/A1496 (1508/3550)		To Be Assigned
	APPLICANT		
	Sarah E. Campbell, Ken Hayward, and Marc J. Krolczyk		
	FILING DATE		GROUP ART UNIT
	Herewith		To Be Assigned

11017 U.S. PTO
10/05/189
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U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPRO- PRIATE
YQ	1	3,409,901	11/5/1968	Dost et al.	347	122	
YQ	2	4,468,112	8/28/1984	Suzuki et al.	399	29	
YQ	3	4,847,659	7/11/1989	Resch, III	399	58	
YQ	4	4,908,666	3/13/1990	Resch, III	399	61	
YQ	5	4,922,294	5/1/1990	Nakagami et al.	399	10	
YQ	6	4,961,088	10/2/1990	Gilliland et al.	399	25	
YQ	7	5,204,699	4/20/1993	Birnbaum et al.	347	140	
YQ	8	5,272,503	12/21/1993	LeSueur et al.	347	131	
YQ	9	5,204,698	4/20/1993	LeSueur et al.	399	25	
YQ	10	5,283,613	2/1/1994	Midgley, Sr.	399	9	
YQ	11	5,636,032	6/3/1997	Springett	358	296	
YQ	12	Re. 35,751	3/24/1998	Midgley	399	25	
YQ	13	5,918,085	6/29/1999	Rollins et al.	399	29	
YQ	14	6,106,088	8/22/2000	Waffler	347	7	
YQ	15	6,106,409	1/18/2000 6,016,409	Beard et al.	413	278	
YQ	16	6,113,208	9/5/2000	Benjamin et al.	347	7	
YQ	17	6,181,885	1/30/2001	Best et al.	399	12	

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANS- LATION IF APPRO- PRIATE

OTHER DOCUMENTS (including Author, Title, Date, Pertinent Pages, Etc.)

YQ	18	U.S. Ser. No. 09/397,125, filed September 16, 1999, pending, Ken Hayward et al., entitled CONTEXT SENSITIVE WEB-BASED USER SUPPORT.
YQ	19	U.S. Ser. No. 09/397,126, filed September 16, 1999, pending, Ken Hayward et al., entitled CONTEXT SENSITIVE WEB-BASED USER SUPPORT.
EXAMINER		DATE CONSIDERED 4/17/06
EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.		